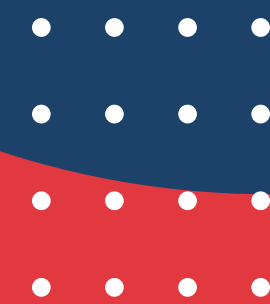


PREPARING FOR THE "BETTER" FAFSA



THE ENHANCED
IMPORTANCE OF THE
FSA ID



COE

COUNCIL for OPPORTUNITY in EDUCATION

Agenda

- About Us
- What is the Federal Student Aid ID (FSA ID) and Where Can it be used?
- Who Needs an FSA ID?
- Who's My Contributor?
- How to Create an FSA ID
- More to Come
- Question, Answer, and Feedback
- Recommendations





About Us

Connie Jaime Lujan

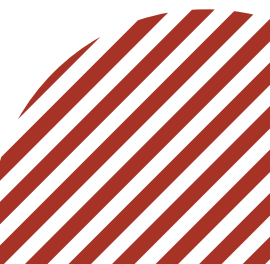
Director for Educational Transitions & Support Services
Colorado State University Access Center

Nicole Norfles, Ed.D.

Director, Program Practice and Innovation
Council for Opportunity in Education

Woodrow Lewis Jr., Ed.D.

Director, College Initiatives
Council for Opportunity in Education



Is There A “Better” Time For A Pop Quiz?



Please Be Advised

The results of the assessments will not be shared with ED, COE, or your direct report. With that said, we reserve the right to assign homework if the results require a significant curve.



Get Ready to Flex Your Knowledge

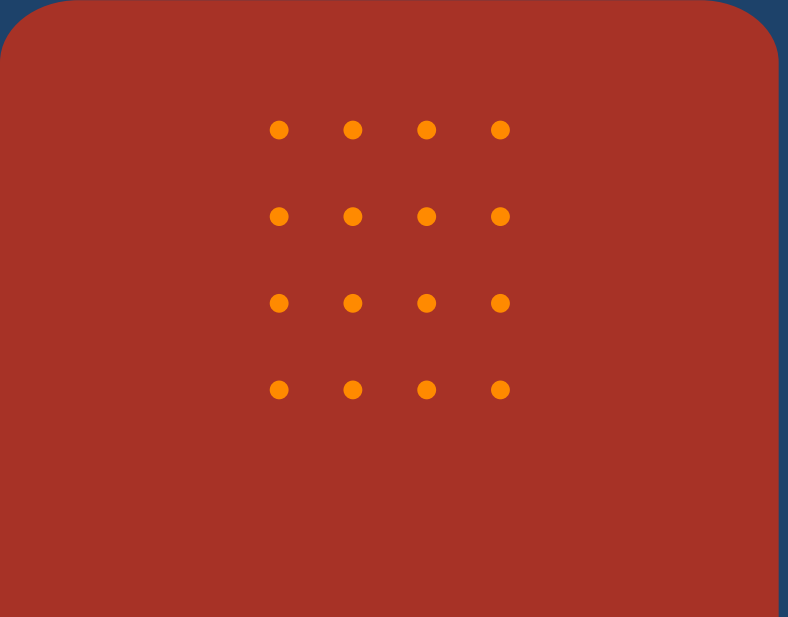
The use of Google search and ChatGPT are strictly prohibited. Spyware has been uploaded to your device to ensure compliance with the rules



REMINDER

The 2024-25 FAFSA
Will Open December
2023.

Begin Hosting FAFSA
Information Sessions &
FSA ID Creation
Workshops





What is the Federal Student Aid ID (FSA ID)

The FSA ID (account username and password) allows students and parents to identify themselves electronically to access Federal Student Aid websites.

Where Can Families Use the FSA ID?



StudentAid.gov

- Electronically sign your FAFSA. Your parent can sign with his or her own FSA ID.
 - Pre-fill data in this year's FAFSA if you filed a FAFSA last year.
 - Make online corrections to an existing FAFSA.
 - View or print an online copy of your Student Aid Report/ FAFSA Submission Summary (new).
 - Electronically sign a Master Loans Promissory Note (MPN)
 - Complete Entrance/Exit Loan Counseling
 - Complete PLUS Loan Credit Counseling
 - View a history of any federal student aid that you have received.
 - Look up your loan servicer information.
- Agreement to Serve website
- Sign your ATS for the Teacher Education Assistance for College and Higher Education Grant Program.

The National Student Loan Data System website

- View a history of any federal student aid that you have received.
- Look up loan servicer information.

Who Needs An FSA ID

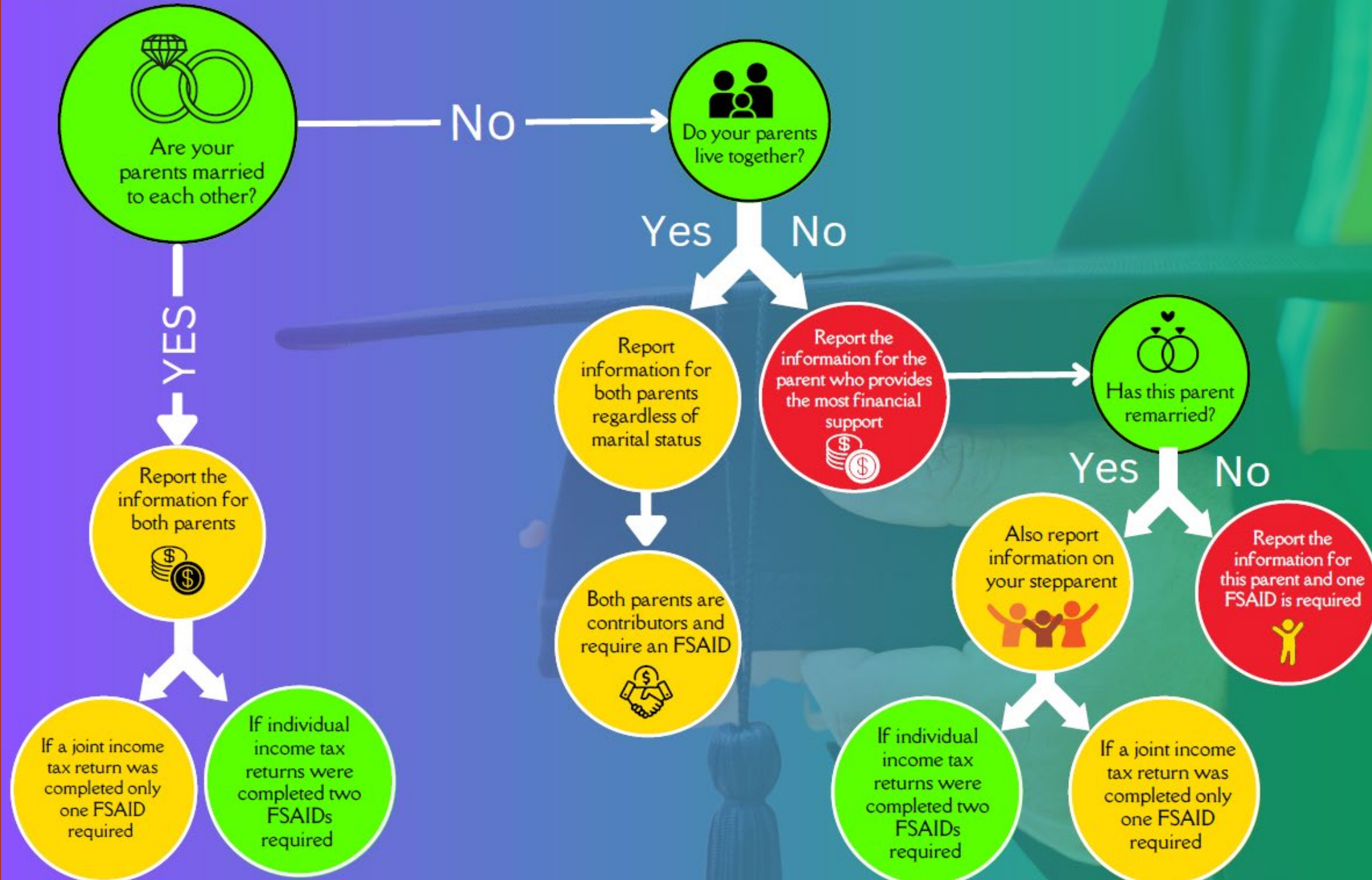
- Students (dependent & independent)
- Any Contributor to the FAFSA Application (regardless of citizenship)
 - Parents (and possibly stepparents) of Dependent Students
 - Spouses of Independent Students





COUNCIL for OPPORTUNITY in EDUCATION

Who's My Contributor When I Fill Out The Better FAFSA Form?



Tip 1



Parents Are Asked to Provide Information About Their Spouse or Partner

Invite parents and partners to create an FSA ID to be proactive in cases where multiple parents are involved

Tip 2



Tax Filing Status Will Determine Who Needs to Contribute Information

- In married households where taxes are not completed jointly, both parents need an FSA ID
- An FSA ID is required for the spouse or partner of an Independent student who does not file jointly with their spouse or partner

Essential Guidance

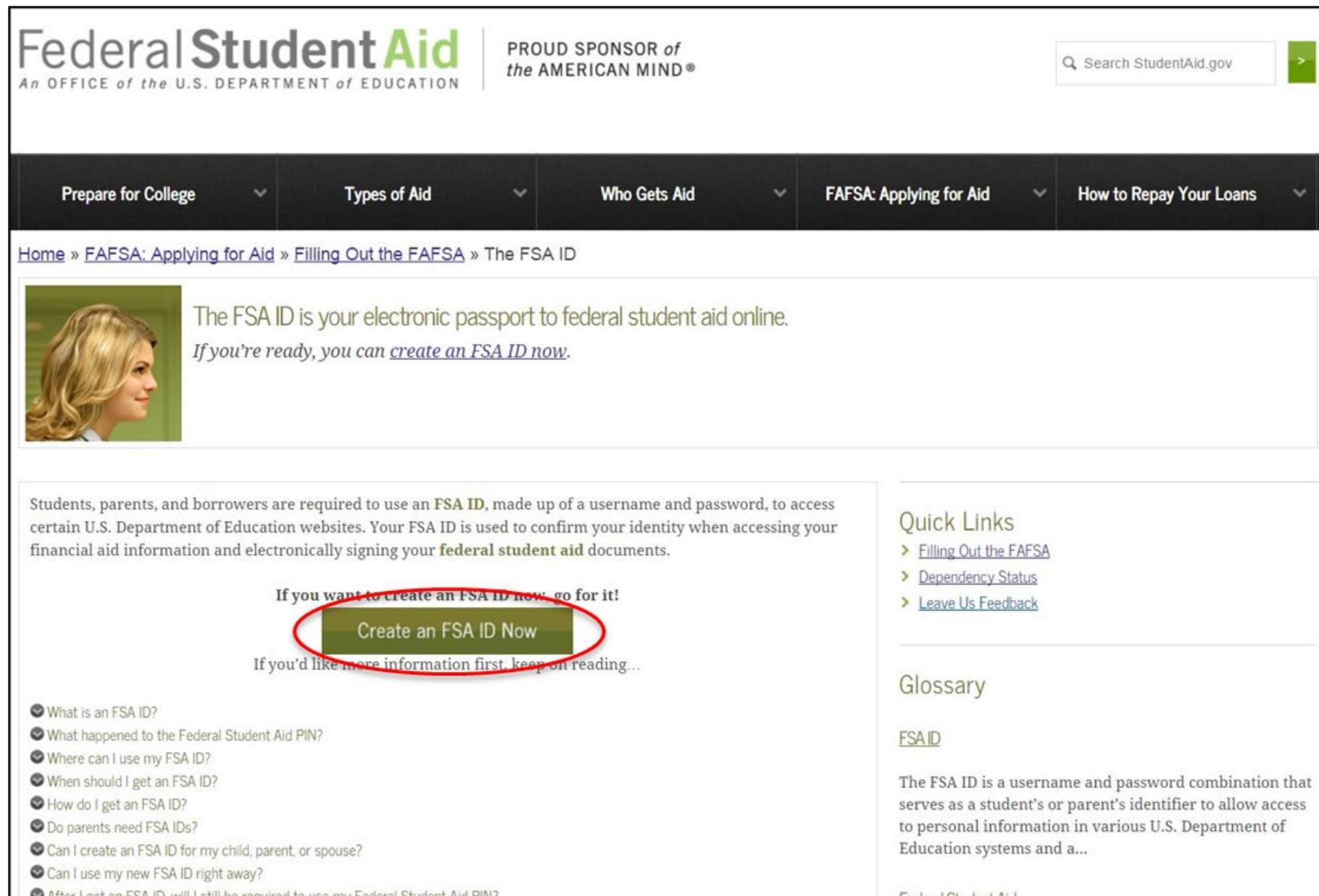
The FSA ID process can be a roadblock to completing the FAFSA in a timely fashion. Proactively prepare your families now!

Let's Keep it
Going



How To Create an FSA ID

- Go to StudentAid.gov/fsaid
- Click the “Create an FSA ID Now” button



The screenshot shows the Federal Student Aid website. At the top left is the logo for Federal Student Aid, an office of the U.S. Department of Education, with the tagline 'PROUD SPONSOR of the AMERICAN MIND'. A search bar is located at the top right. Below the header is a navigation menu with categories: Prepare for College, Types of Aid, Who Gets Aid, FAFSA: Applying for Aid, and How to Repay Your Loans. The main content area has a breadcrumb trail: Home » FAFSA: Applying for Aid » Filling Out the FAFSA » The FSA ID. Below this is a section titled 'The FSA ID is your electronic passport to federal student aid online. If you're ready, you can [create an FSA ID now](#).' A green button labeled 'Create an FSA ID Now' is circled in red. To the right of the main content are sections for 'Quick Links' (with links to 'Filling Out the FAFSA', 'Dependency Status', and 'Leave Us Feedback') and 'Glossary' (with a link to 'FSAID').



Create Your FSA ID (Username and password)

Create a New FSA ID

An FSA ID gives you access to Federal Student Aid's online systems and can serve as your legal signature.

Only create an FSA ID using your own personal information and for your own exclusive use. You are not authorized to create an FSA ID on behalf of someone else, including a family member. Misrepresentation of your identity to the federal government could result in criminal or civil penalties.

To create your own personal FSA ID, enter answers for the questions below and select CONTINUE.

Important: When you are done click the CANCEL button to clear your data, even if you did not finish creating your FSA ID. Just closing your browser window or going to another website may not be enough to prevent other people using this computer from seeing your information until the session expires.

* Required

Create An FSA ID Edit My FSA ID

E-mail

Confirm E-mail

Username *

Password *

✓ Numbers ✓ Uppercase Letters ✓ Lowercase Letters ✓ Special Characters ✓ 8-30 Characters Show Text

Confirm Password *

Are you 13 years of age or older? *

I am 13 years of age or older.

I am 12 years of age or younger.

[Edit My FSA ID](#)

[Frequently Asked Questions](#)

CONTINUE >

You can select "Show Text" to see what you're typing

- Optional but **strongly** recommended
- Each FSA ID must have a **unique** e-mail address (you and your parent cannot use the same e-mail address)
- You must have access to this e-mail account

Username:

- Don't include personal info such as date of birth or name
- If you see a message "Username taken, create a different username" then someone has already used that username

Provide Personal Information

Personal Identification Information

To apply for an FSA ID, complete the information below and select CONTINUE.

I understand that I will be required to certify that the information that I provide to obtain an FSA ID is true and correct and that I am the individual who I claim to be. If I am not that person who I claim to be, I understand that I am not authorized to proceed and that I should exit this form now. If I provide false or misleading information, I understand that I may be fined, sent to prison for not more than five years, or both.



Identity Profile Review & Confirm Done

** Required*

Social Security Number * - - ⓘ
 Show Text

Date of Birth * ⓘ

First Name, Middle Initial, Last Name * ⓘ

Make sure the student's Social Security number, date of birth, and name match what's on their Social Security card

We are awaiting confirmation of what the process will look like for parents or contributors without a Social Security number to create an FSA ID.

Provide Profile Information

Profile Information

First, review the information you have provided carefully. Mistakes can cause delays or problems with the disbursement or repayment of financial aid.

Then complete the additional questions below. Select CONTINUE to proceed.

Identity **Profile** Review & Confirm Done

Social Security Number * - - Required

Show Text

First Name, Middle Initial, Last Name *

Date of Birth *

Username *

Password *

Criteria Met Show Text

Confirm Password *

E-mail

Confirm E-mail

Mailing Address

City, State, Zip Code

Phone

Alternate Phone

Language Preference English Español

Confirm information you entered previously and provide additional information

Make sure your information is correct; any errors could result in a delay or problem in your receiving financial aid (or the repayment of your federal student loans)

Select/Create Challenge Questions and Answers

Challenge Questions And Answers

Challenge questions and answers are used to retrieve your username or password if you forget them and to unlock your account. Provide the challenge questions and answers below and select CONTINUE.

Identity Profile Review & Confirm Done

Challenge Question 1 * Required
Who was your first boss?

Answer 1 *
black cat
 Show Text

Challenge Question 2 *
What city were you born in?

Answer 2 *
Las Vegas
 Show Text

Challenge Question 3 *
What is your favorite color?

Answer 3 *
blue
 Show Text

Challenge Question 4 *
What is your favorite food?

Answer 4 *
pizza
 Show Text

Challenge Question 5 (Used to access your information over the phone) *
Type a significant date in your life (MM/DD/YYYY)

Answer 5 *
02/02/1991
 Show Text

CANCEL PREVIOUS CONTINUE

• • • •
• • • •
Answering challenge questions is one way to unlock the account or reset the username and password

Questions 1 and 2:

- Select a question from the dropdown menu and then enter your answer

Questions 3 and 4:

- Make up your own question and enter your answer
- Make sure the answers will be easy to remember

Question 5:

- Enter a significant date
- It can't be your date of birth
- Examples of dates:
 - Favorite holiday
 - Sibling or parent date of birth

You can select "Show Text" to see what you're typing

Review Info and Agree to Terms

Review Your Information and Terms & Conditions

Verify the information you provided for your FSA ID below. If there is an error, select PREVIOUS and make the appropriate updates. If there are no errors, then read and agree to the Terms & Conditions and select CONTINUE.

Identity Profile **Review & Confirm** Done

* Required

Social Security Number: ***-**-5971

Username: fsatestuser1

Password: *****

E-mail: testusersaid@gmail.com

Are you 13 years of age or older?: I am 13 years of age or older.

First Name, Middle Initial, Last Name: testuser1 fsatest

Date of Birth: 01/01/1980

Mailing Address: 3950 S Las Vegas Blvd

City, State, Zip Code: Las Vegas , NV , 89119

Phone: (440)456-7890

Alternate Phone: (321)654-9870

Language Preference: English

Challenge Question 1: Who was your first boss?
Answer 1: *****

Challenge Question 2: What city were you born in?
Answer 2: *****

Challenge Question 3: What is your favorite color?
Answer 3: *****

Challenge Question 4: What is your favorite food?
Answer 4: *****

Challenge Question 5 (Used to access your information over the phone): Type a significant date in your life (MM/DD/YYYY)
Answer 5: *****

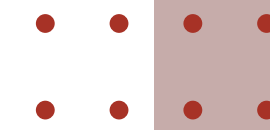
Read before you proceed.
By submitting this application, you agree not to share your FSA ID with anyone. The security of your FSA ID is important because it can be used to

- electronically sign Federal Student Aid documents
- access your personal records, and
- make binding legal obligations.

If your FSA ID is lost or stolen, you also agree to

I certify that the above information is correct & accept the terms & conditions

CANCEL PREVIOUS CONTINUE



Review and confirm the information

If a correction is warranted, use the "Previous" button

Review and agree to the terms and conditions for using the FSA ID



Verify The E-mail

Verify Your E-mail

E-mail Verification Page

An e-mail containing a secure code was sent to your e-mail address on file. Important: If you're accessing your e-mail via the Web, **make sure to open a separate browser tab or window**. If you did not receive an e-mail, you can [request a new secure code](#).

Enter the Secure Code

Enter the secure code below and select CONTINUE to verify your e-mail address. After you verify your e-mail address, you can use it as your username when logging in.

Note: It may take a few minutes for the e-mail to arrive. Check your junk folder if you cannot find the message in your inbox. Some e-mail providers require that you add an e-mail address to your address book before you can receive any e-mail from that address. To ensure that our messages can be delivered to your inbox, enter our originating e-mail address, FSA-ID@ed.gov into your address book.

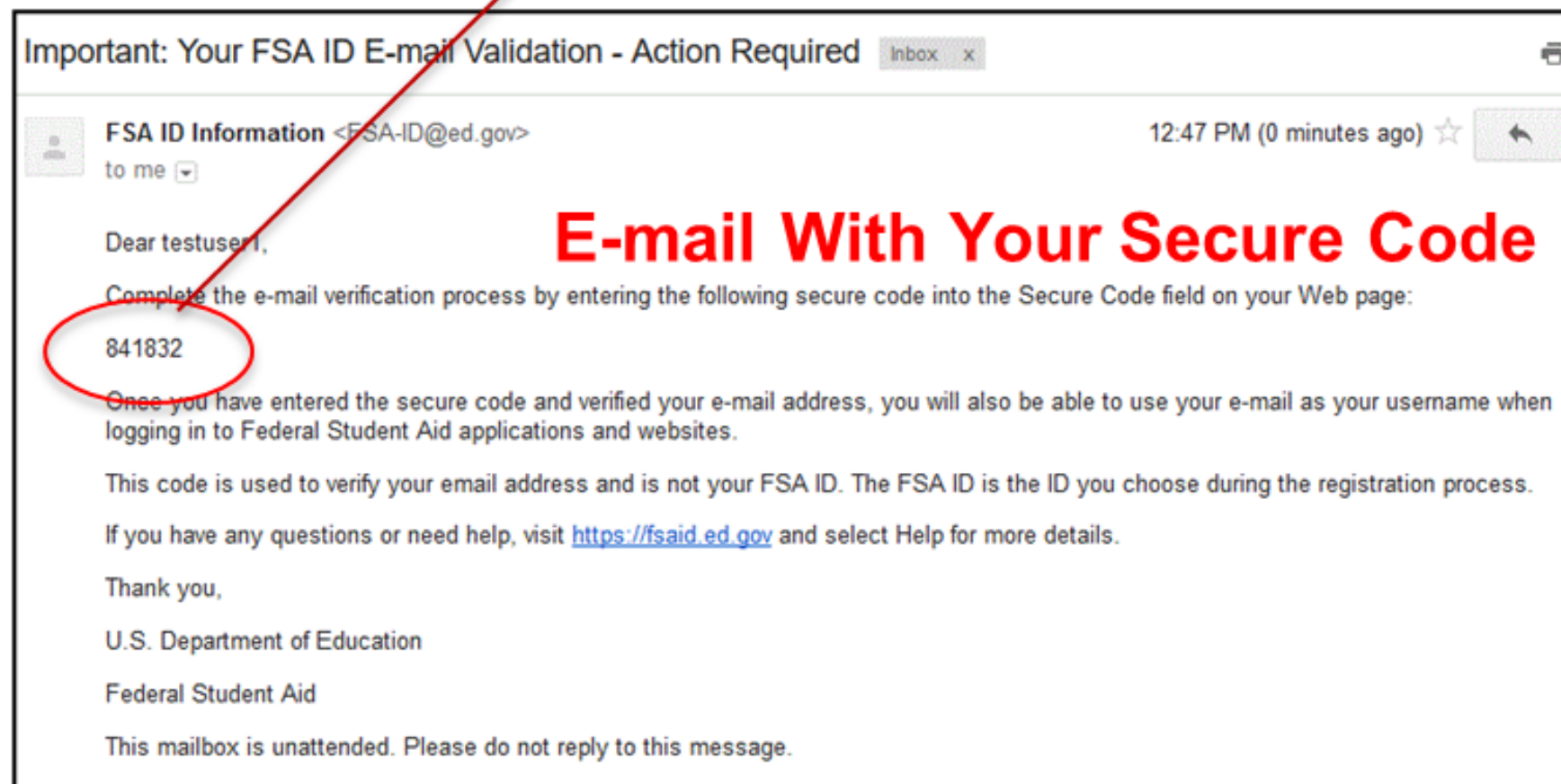
Identity

Profile

Review & Confirm

Done

Secure Code * * Required



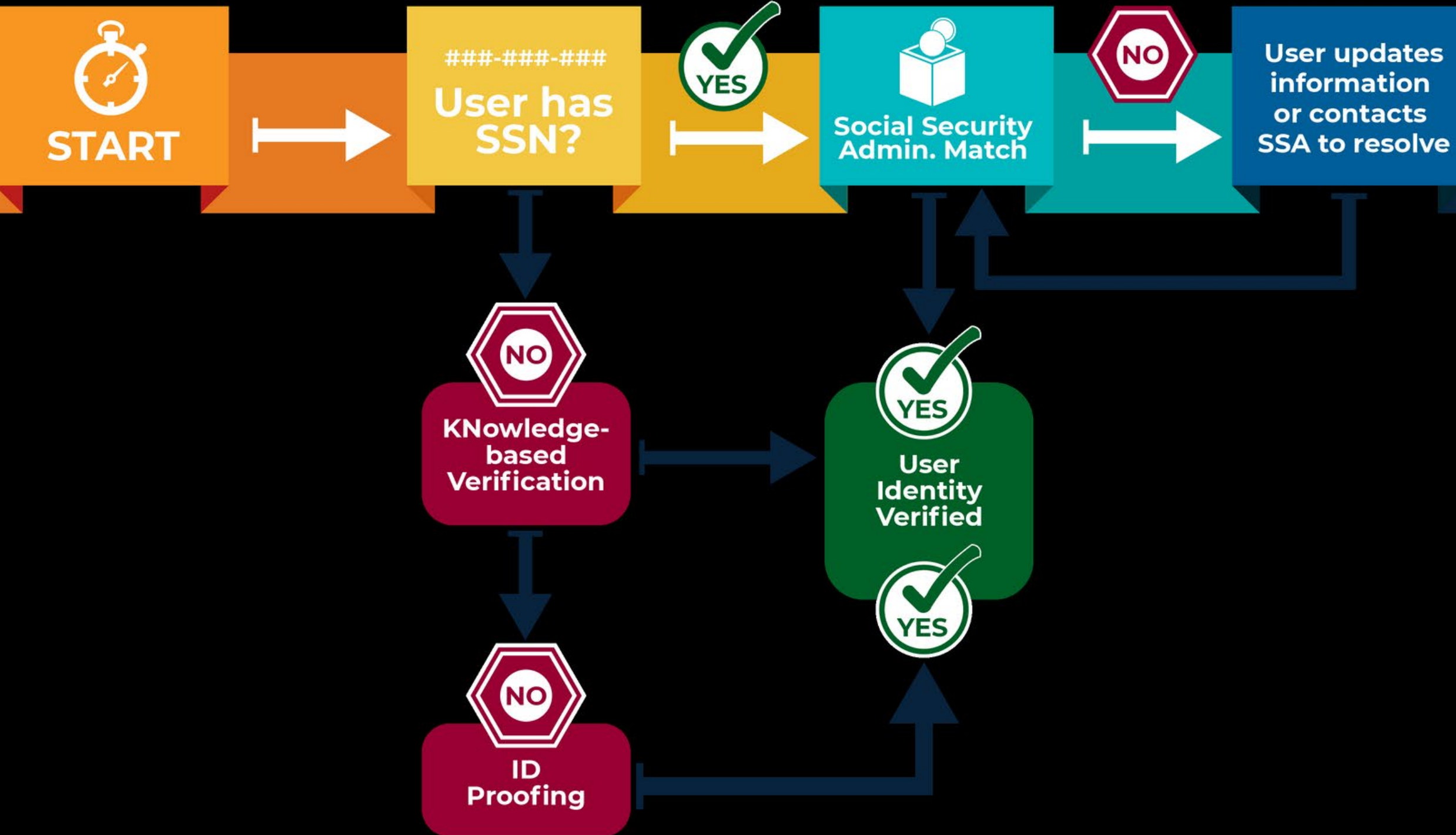
-
-
-
-

- If you provided an e-mail address, then you will be taken to the E-mail Verification page
- Once you verify your e-mail, you can use your e-mail address as your username when logging in to Department of Education websites
- You can also continue without verifying

How to Verify Your E-mail

- Do not close the E-mail Verification page
- We'll send you an e-mail with a secure code
- Log in to your e-mail account using a different tab or browser window or another device
- Look for an e-mail with the subject line, "Important: Your FSA ID E-mail Validation - Action Required"
- The e-mail will include a six-digit, numeric code that you will enter in the "Secure Code" data field

Identification Match & Verification Flow for the FSA ID



Where Can Students/Families Get More Information?

Additional details on the FSA ID including answers to frequently asked questions and tips on creating an FSA ID, can be found at StudentAid.gov/fsaid



Will individuals without a Social Security number be able to secure an FSA ID to complete the 24-25 FAFSA?

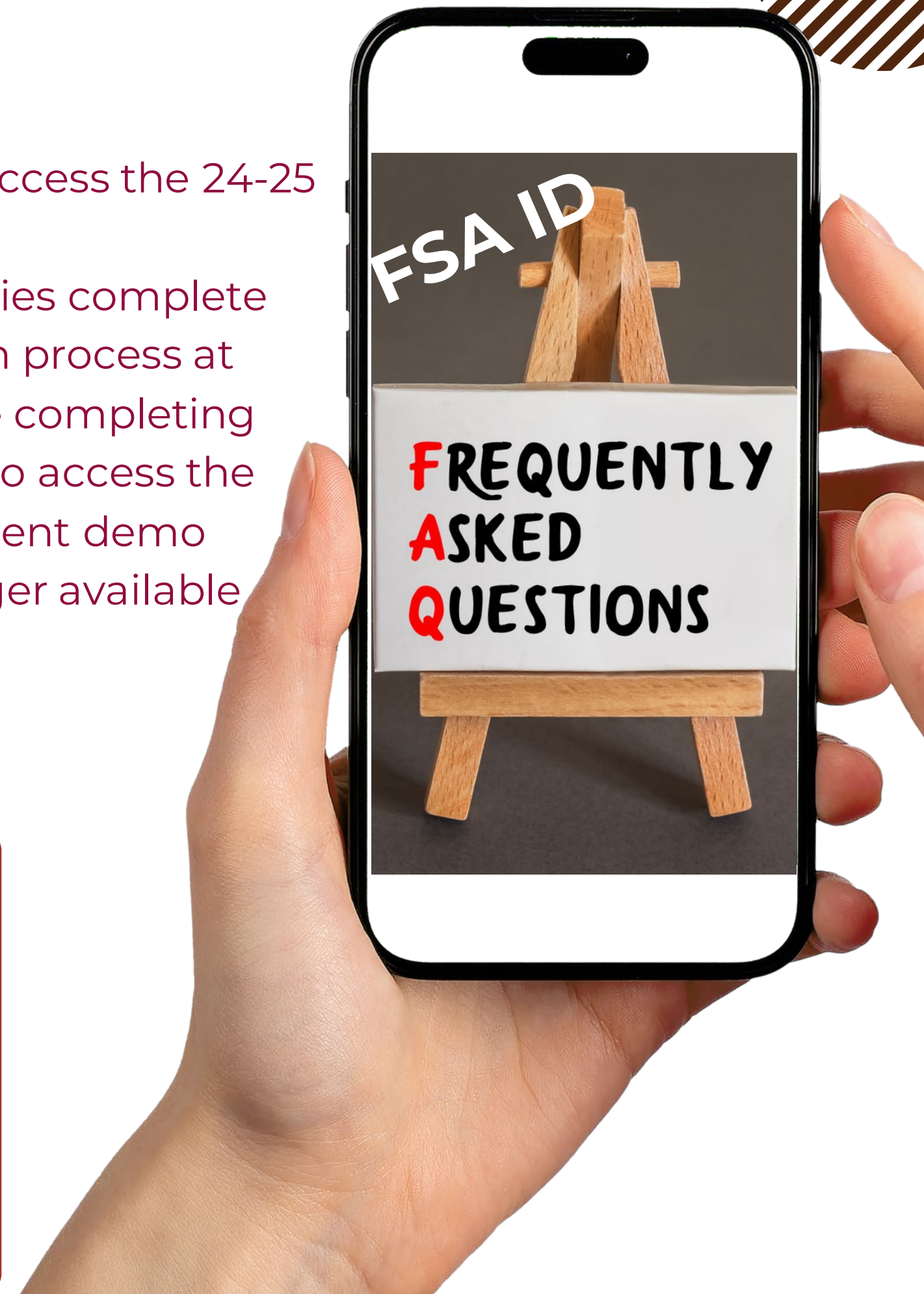
- Yes, FSA is currently modifying the FSA ID application process. The use of information from TransUnion services will provide an alternative way to verify applicant identity. The intent is to provide knowledge-based questions for the applicant to answer.

Are FSA IDs required to access the 24-25 FAFSA?

- Yes, please have families complete the FSA ID application process at least one week before completing the form. The option to access the information with student demo information is no longer available

What happens if the contributor FSA ID cannot be set up successfully in the new process?

- If an individual's identity cannot be verified online, there will be an option to contact FSA to complete the process. Unfortunately, that process has not been shared. If that is unsuccessful, a paper FAFSA must be submitted which has more pages than in previous years and may require additional postage





Coming Soon: The Parent Wizard

There was a change in the definition of the Primary or Custodial Parent. FSA Created a Wizard to Assist Families with the Process

Primary or Custodial Parent: for a dependent student whose parents are divorced or separated, the primary or custodial parent is the parent who provides the greater portion of the student's financial support and is required to provide their information (and if applicable their spouse's information) on the FAFSA form.

The screenshot shows the FAFSA 2024-25 application interface for Student Raya Tran. The progress bar indicates the user is on step 2, 'Demographics', out of five steps: 1. Personal Circumstances, 2. Demographics, 3. Financials, 4. Colleges, and 5. Signature. The current section is titled 'Tell Us About Your Parents'. A green callout box explains: 'On the FAFSA® form, your "Parent" is your legal (biological or adoptive) parent or stepparent who supports you financially.' Below this, a question asks 'Are your parents married to each other?' with radio button options for 'Yes' (selected) and 'No'. A blue callout box with a document icon states: 'You will need to provide information for your parents. Based on your answers in this section, you'll need to provide information about both of your parents on your FAFSA form. You can invite your parents to your form so they can complete their required sections.' At the bottom, there are 'Previous' and 'Continue' buttons.





Parent Wizard Questions



ARE YOUR PARENTS MARRIED TO EACH OTHER?

- If yes, provide information about both parents
- If no, next question

DO THE PARENTS LIVE TOGETHER?

- If yes, provide information about both parents
- If no, next question

DID ONE PARENT PROVIDE MORE FINANCIAL SUPPORT THAN THE OTHER OVER THE PAST 12 MONTHS?

- If both parents provided an exact equal amount of financial support or if they don't support the student financially, select "No," and refer to the parent with the greater income or assets in the next question.
- Yes or No, next question

HAS THE PARENT YOU IDENTIFIED IN THE PREVIOUS QUESTION REMARRIED?

- If yes, provide information for the parent and stepparent
- If no, provide information about this parent only

Are the parents married to each other?

Yes No

Do the parents live together?

Yes No

Did one parent provide more financial support than the other parent over the past 12 months?

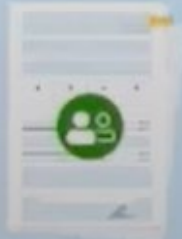
If both parents provided an exact equal amount of financial support or if they don't support the student financially, select "No," and refer to the parent with the greater income or assets in the next question.

Yes No

Has the parent you identified in the previous question remarried?

Remember, this applies to the parent with the greater income and assets.

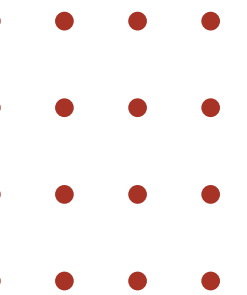
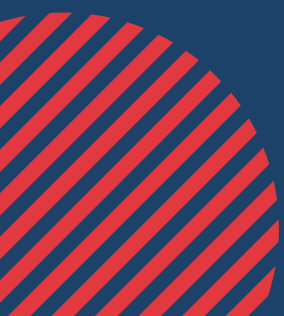
Yes No

 **Provide Information for This Parent Only**

Based on your answers in the previous section, you'll need to provide information about only this parent on the FAFSA® form. You can invite this parent to the form and have them complete their required sections.

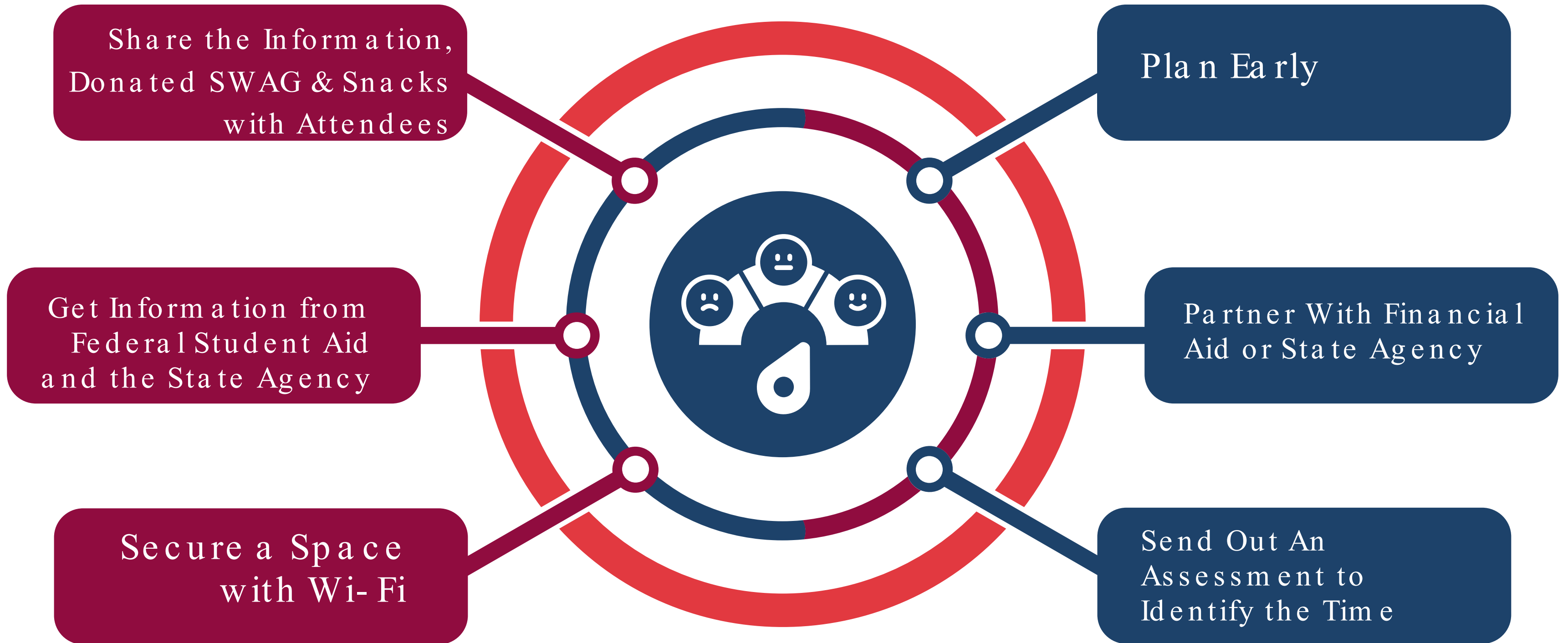


Feedback, Questions, and Answers



RECOMMENDATIONS

Best Practices For Creating Great FSA ID Completion Events



Organizations Contributing Information



NCAN is a nonprofit membership and advocacy association. Our mission is to build, strengthen, and empower communities and stakeholders to close equity gaps in postsecondary attainment for all students.



Federal Student Aid is the largest provider of financial aid for college in the U.S. Understand aid, apply for aid, and manage your student loans today



The National Association of Student Financial Aid Administrators (NASFAA) is the only national, nonprofit association with a primary focus on information dissemination, professional development, and legislative and regulatory analysis related to federal student aid programs

Upcoming Better FAFSA Sessions

Proactive Approaches in the Era of a Better FAFSA

4

Better FAFSA- Almost Go Time

DON'T WAIT for the December release of the New FAFSA! Join us as we walk you through the latest updates and use community effort to address any challenges. For example, some programs operate in rural areas, or with adults who may have completed prior FAFSAs. We will address potential unforeseen situations.

Wednesday, November 1, 2023 | 1:00 – 2:00 p.m. ET
Register Now! (For COE Members Only – \$400)

3

Are you making progress with the New FAFSA? Interested in the components of a successful FAFSA workshop? This webinar will address how to get to success as well as unintended consequences that may have surfaced with this new process. It will also consider how questions are asked as well as the ramifications of IRS and ISIR information. The goal is to get to a successful submission summary page.

Wednesday, December 14, 2023 | 1:00 – 2:30 p.m. ET
Register Now! (For COE Members Only – \$400)



THANK
YOU