Building & Retaining Impactful Teams

This session will explore the importance of and opportunities to build and retain high-performing teams. We will work through collaborative discussions, small and large group ideation and sharing, and playbook planning so leaders may activate teams that yield quality services and meaningful student, scholar, and program outcomes. We welcome new and experienced leaders to work through self-assessment, solutions-focused planning and action, and an openness to continued growth and improvement.

Wednesday, November 19, 2025 Boston, MA – Hyatt Recency Boston, One Avenue de Lafayette, Boston, MA

AGENDA

12:00 p.m. – 1:00 p.m.	Registration
1:00 p.m. – 1:15 p.m.	Welcome & Overview
1:15 p.m. – 2:15 p.m.	Setting
	 Landscape Survey
	 State of Workforce/Pipeline
	 Positional & Institutional Leadership
2:15 p.m. – 3:00 p.m.	Building/Reinforcing
	 Recruitment & Team Composition
	 EQ & Organizational Culture
	 Leading Performance
3:00 p.m. – 3:15 p.m.	Pause/Break
3:15 p.m. – 4:15 p.m.	Leading with Resilience
	 Routine Success
	 Active Management
	 Transparency & Retention
4:15 p.m. – 5:00 p.m.	Forward Facing
	o Lessons Learned
	 Opportunities & Planning
	 Closing Discussion